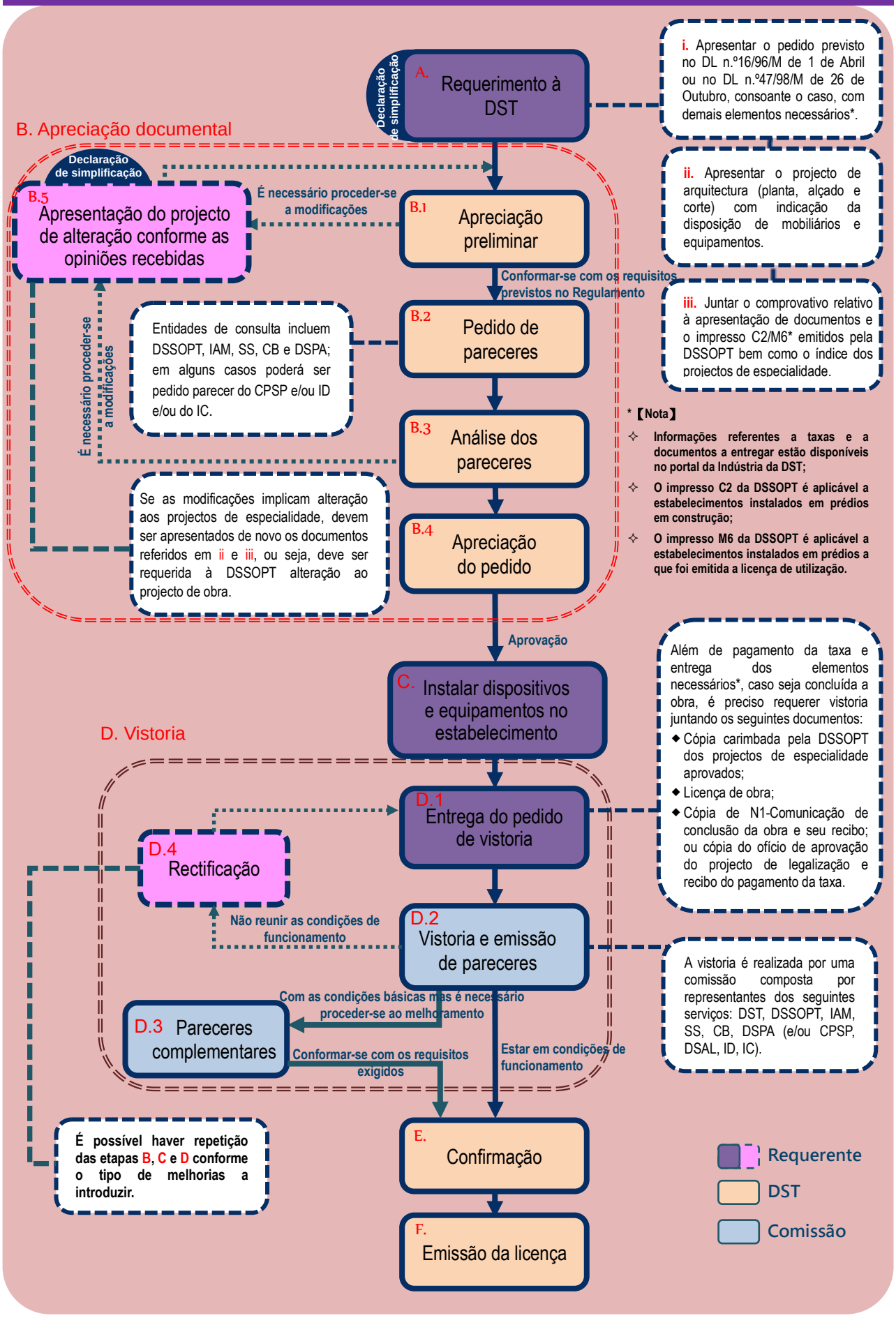Fluxograma do processo de licenciamento